nShift Delivery Functionalities

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Functionality	Short description of features	Essential	Professional	Premium
Parcel validation	Ensure that each parcel is shipped according to each carrier's specification. Minimize errors and reduce costs.	✔	✔	✔
Address book	Create and maintain your senders and receivers manually, via API, or by file import. Streamline your process and work more efficiently.	✔	✔	✔
Shipment booking	Book shipments, and possibly pickup, and inform carriers, according to each carrier's specification. Minimize errors and reduce costs.	✔	✔	✔
Label printing	Print labels and other shipping documents, or store for later printing, according to each carrier's specification. Minimize errors and reduce costs.	✔	✔	✔
Print return label	Create physical or PDF return labels. Facilitate returns and gain customer trust.	✔	✔	✔
Shipment status	Retrieve status events initiated by carriers, in the user interface or via API. Reduce support workload and enhance customer experience.	✔	✔	✔
Track and Trace	Let your customers track shipments from one single webpage, regardless of carrier. Reduce support workload and enhance customer experience.	✔	✔	✔
Shipment history	See shipments, in overview or in detail, created over the past six months, using an advanced search engine. Follow up on costs and delivery flow.	✔	✔	✔
Integration	Integrate your ERP, WMS, and e-commerce solutions with nShift Delivery using REST API or standardized XML files. Work more smoothly and be prepared as business grows.	✔	✔	✔
Print and search favorites	Use favorites to adapt and limit alternatives when creating shipments or searching the shipment history. Streamline recurring tasks and save time.	✔	✔	✔
Item directory	Include item information when registering a parcel or shipment. Work more efficiently and save time.	✔	✔	✔

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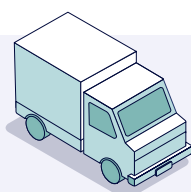
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Take control of delivery management, provide a better customer experience and build loyalty

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Batch printing of labels	Print shipments, containing the same shipping information, for a group of receivers. Reduce errors and save time.	✕	✓	✓
Shipment notifications	Send email pre-notifications containing shipment and tracking information immediately after the label has been printed. Reduce support workload and enhance customer experience.	✕	✓	✓
Link to print	Send an email with a link to a shipment/return label, instead of attaching a PDF or printing it yourself and sending it by mail. Save time and increase the level of service	✕	✓	✓
Price enquiry and review	Calculate the estimated shipment price using selected carriers' own services and retrieve estimated prices saved in the shipment history. Forecast costs and facilitate statistical monitoring.	✕	✓	✓
Branded notifications	Add your company's logo, an offer, or an ad to your pre-notifications or track and trace site. Increase sales and reduce churn.	✕	✕	✓
Consolidated shipment	Work continuously with a single shipment by adding parcels one by one. Reduce delivery costs and simplify tracking.	✕	✕	✓
Shipment reports	Generate scheduled reports of your shipment history as well as delivery time reports. Control your delivery flow and shorten lead times.	✕	✕	✓
Guest access	Share certain shipment information, such as shipment history, with someone outside your organization. Improve customer and partner collaboration.	✕	✕	✓
Profile management 10 or 30 profiles	Give different parts of your organization their own views by controlling user rights and access to information. Increase security and make work procedures more efficient.	✕	ADD-ON	ADD-ON
Shipment history extract	Order extracts from the shipment archive that holds records up to five years. Follow up on cost and delivery flow.	ADD-ON	ADD-ON	ADD-ON

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View Delivery on the website

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