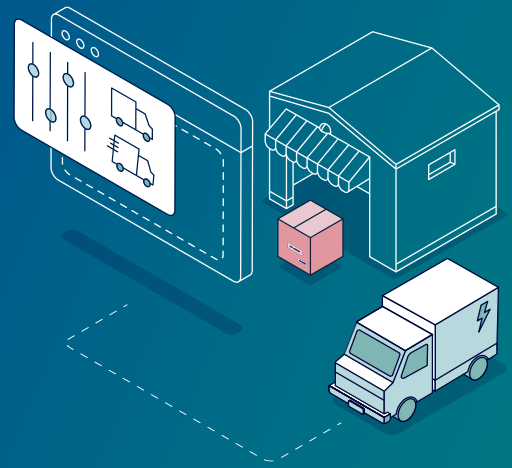


nShift Ship

Functionality list



Core Functionalities

FUNCTIONALITY	SHORT DESCRIPTION OF FEATURES	Essential	Professional	Premium
Customer support	Support via phone, e-mail, and help center. Please see separate documentation for the response times and opening hours.	08:00 – 16:00 (CET)	08:00 – 16:00 (CET)	08:00 – 20:00 (CET) included, optional (24/7)
Online dashboard	Access to our online dashboard, to find, create and manage your shipments	✓	✓	✓
Configure settings and services	Configure various account settings in the dashboard, e.g. user rights, packages, booking profiles etc	✓	✓	✓
Shipment booking	Generate and book shipments with over 230+ carriers.	✓	✓	✓
Manifest	Automate the manifesting process	✓	✓	✓
Label printing	Print or receive labels in multiple sizes and formats like ZPL, PDF or base64	✓	✓	✓
Return label in the box	Return label in the box	✓	✓	✓
Pick-up and drop off-points	Ship to pick-up locations or from drop-off locations.	✓	✓	✓
Address book	Address book for faster creation of manual shipments.	✓	✓	✓
API Integration	Integrate via API, or with plugins from our partners	✓	✓	✓
API Integration	Integrate via API or with plugins from our partners	✓	✓	✓
Configure settings and services	Use our self-service options to configure our product	✓	✓	✓

...Next page: Advanced functionalities

Advanced Functionalities

FUNCTIONALITIES	SHORT DESCRIPTION OF FEATURES	Essential	Professional	Premium
Dashboard customization	Set Roles and Rights, limit fields and functionality	✓	✓	✓
Data Storage	Data is saved for the current year plus one or current plus seven years for Premium	✓	✓	✓
Batch printing of labels	Print labels in batches by quickly selecting them in your inbox.	✓	✓	✓
Labelless returns	Use labelless returns like scannable QR codes	✓	✓	✓
File integrations	Integrate via file integrations instead of API (dropzone)	✓	✓	✓
Customs documents	Generate customs documents when printing the label	✓	✓	✓
Brand your shipping experience	Brand your shipments with logo, sender addresses etc, to support the best customer journey	✓	✓	✓
Use templates for fast shipping	Reduce filling all the data every time with our templates	✓	✓	✓
Error Label	When a booking fails an error label will be printend with a description of of the reason the booking fails	✓	✓	✓
Return form for your website	Create an embedded return form on your website using our returns service	✓	✓	✓
Shadow booking	Create bookings without the actual booking to the carrier for Track, My Parcels app or reporting	✓	✓	✓
Freight cost management	Select and steer on carrier price	✗	✓	✓
Dangerous goods documentation	Integration with our partner DGOOffice for Dangerous Goods documents handling.	✗	✓	✓
Shipment consolidation	Consolidate shipments to the same recipient to reduce delivery cost	✗	✓	✓
Shipping rules	Automated selection of carrier and carrier products based on pre-defined rules	✗	✓	✓
Customized Shipping label	Customize the shipping label with a logo or other wanted information	✗	✓	✓
Volume Scales	Connect your Cubiscan scale to add measurements of the package	✗	✓	✓
RFID Label printing	Add the RFID code to the label with Lyngsoe systems	✗	✓	✓
Theming	Theme the online interface to match your company's identity	✗	✓	✓
Single Sign On	Single Sign On with Microsoft Azure AD, Ping Identity, or Okta	✗	✓	✓
Insurance	Option to purchase extended parcel insurance	!	!	!

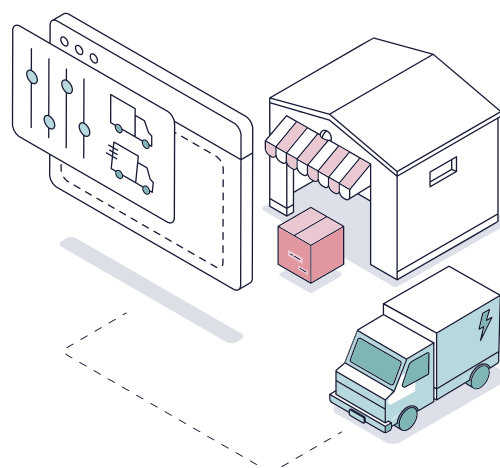
Hosting Functionalities

FUNCTIONALITY	SHORT DESCRIPTION OF FEATURES	Essential	Professional	Premium
Public cloud	AWS hosted and located in Europe with high availability that includes separate physical locations	✓	✓	✓
On-premise	Host our software as a single-tenant in your datacenter	✗	✗	✓
Private cloud	We host our software in AWS on dedicated (virtual) servers (from 10 million parcels a year)	✗	✗	!

Track Functionalities

Included Track features	Track freemium functionalities that are included in Ship			
Shipments in the MyParcels app	Consumer tracking app available in Android and Apple app stores	✓	✓	✓
Tracking Dashboard	View the details in a track and trace view	✓	✓	✓
Shipment status	Carrier statuses feedback	✓	✓	✓
Shipment and Package reports	Report on package, shipments, or carrier performance	✓	✓	✓

[Read here for more Track functionalities](#)



Interested?

Are you interested in nShift or do you have any questions?

[Contact us](#)

All functionalities depend on the integration level and the carrier's possibilities and support.
In case of any questions, please consult your account manager.