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Data Processing Agreement

SCHEDULE 2 – LIST OF SUB-PROCESSORS

The Controller has given general authorisation for engagement of reputable sub-processor(s) for provisioning of the service. nShift has included the list of current Sub-Processors for the Services below.

Supplier List – nShift Ship / Track / Returns / Webshipper

Subprocessor	Nature and purpose of processing	Categories of personal data	Location of processing	Security measures
AWS Ireland Ltd	Cloud hosting partner	Categories of Personal data processed in solutions.	Ireland, Europe	AWS Compliance Programs *incl ISO 27001, SOC2 and ISO 27017*

Supplier List – nShift Transsmart

Subprocessor	Nature and purpose of processing	Categories of personal data	Location of processing	Security measures
AWS Ireland Ltd	Cloud hosting partner	Categories of Personal data processed in solutions.	Ireland, Europe	AWS Compliance Programs *incl ISO 27001, SOC2 and ISO 27017*

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Supplier List – nShift Delivery / Checkout

Subprocessor	Nature and purpose of processing	Categories of personal data	Location of processing	Security measures
AWS Emea Sarl, Sweden Filial	Cloud hosting partner	Categories of Personal data processed in solutions.	Sweden, Europe	AWS Compliance Programs *incl ISO 27001, SOC2 and ISO 27017*
Stripe Payments Europe Ltd	Payments processor for card paying customers	Card payment data	Ireland	ISO 27001, SOC 2 Type 2, PCI DSS Level 1
Tripnet AB	Colocation partner	Categories of Personal data processed in solutions	Sweden	ISO 27001:2022
Telenor Solutions AB	Colocation partner, backup site	Categories of Personal data processed in solutions	Sweden	ISO 27001:2022

Supplier List – nShift TMS / Emissions Tracker

Subprocessor	Nature and purpose of processing	Categories of personal data	Location of processing	Security measures
AWS Emea Sarl, Sweden Filial	Cloud hosting partner	Categories of Personal data processed in solutions.	Sweden, Europe	AWS Compliance Programs *incl ISO 27001, SOC2 and ISO 27017*

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Supplier List – **nShift platform**

Subprocessor	Nature and purpose of processing	Categories of personal data	Location of processing	Security measures
AWS Ireland Ltd	Cloud hosting partner	Categories of Personal data processed in solutions.	Ireland, Europe	AWS Compliance Programs *incl ISO 27001, SOC2 and ISO 27017*
AWS Ireland Ltd	AI service components*	*(no PII data)*	Europe	AWS Compliance Programs *incl ISO 27001, SOC2 and ISO 27017*

*) AI components subject to user approval before activation.

Supplier List – **Customer Services**

Subprocessor	Nature and purpose of processing	Categories of personal data	Location of processing	Security measures
ZenDesk	Customer Support desk	Personal data submitted in customer support tickets.	Europe *(EU-approved Binding Corporate Rules, Article 46)*	Zendesk Trust Center	Security, Privacy and Legal

A current list is at all times available at https://nshift.com/terms-and-conditions or pages that may later supplement or replace this.